

#WEAREPAYMAKERS

# PAYMAKERS

BARCELONA

9-12 OCTOBER 2023



# THE FUTURE OF GLOBAL PAYROLL

11:30-12:30

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# WE ASKED OURSELVES A QUESTION:

*WHAT DOES PAYROLL LOOK LIKE,  
IF IT COULD RUN ITSELF?*

## EFFICIENCY

What would change in the process, and how would it improve?

## CONNECTIVITY

How would data and information move around from system to system?

## EXPERTS

What would the people in payroll be doing instead?

## EMPLOYEES

How would Employees benefit from this change?

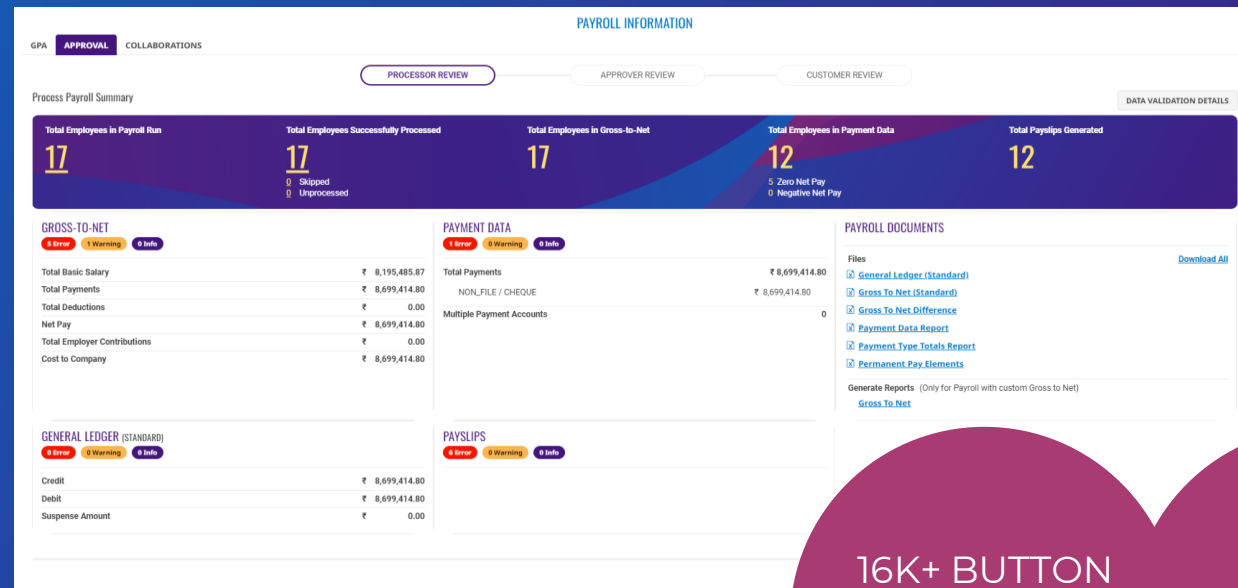
# EFFICIENCY

## GOING TOUCHLESS IN PAYROLL

- We're automating and streamlining so that we can speed up processes and increase timeliness for repeatable activities
- Reducing the number of touchpoints to complete a payroll run, returning time back to you and reducing the stress of potential human error

By reworking the payroll approval experience, and automating the creation and publishing of payslip documents...

# EFFICIENCY GOING TOUCHLESS IN PAYROLL



16K+ BUTTON  
CLICKS  
SAVED

2000+  
BUTTON  
CLICKS  
AUTOMATED



# EFFICIENCY

## GOING TOUCHLESS IN PAYROLL

- We're creating more certainty in the small things, so that we all have more bandwidth to make more informed decisions on the important things
- Approaching Service Partners with the same focus so that we automate and simplify the transaction of data to and from them, and bring more visibility and proactivity to the review of results and variances
- We'll continue to examine where we can automate steps based on time or event-based triggers

# CONNECTIVITY

## CREATING DATA CERTAINTY

- Data movement is key to successful payroll, while also being an area that is evolving rapidly
- Payroll is increasingly being recognized as one of the most robust, complete, consolidations of employee data held within a business
- Business platforms are continuing the trend of become more configurable

# LOCAL PAYROLL INFORMATION

A snapshot of improving data-flow...



MALAYSIA



GERMANY



NEW  
ZEALAND



ITALY



INDIA



THAILAND



SRI  
LANKA



THE  
NETHERLANDS



AUSTRALIA



TAIWAN



SOUTH AFRICA



MEXICO



PAKISTAN



ARGENTINA



ROMANIA



BRAZIL



SWITZERLAND



CZECH  
REPUBLIC





# CONNECTIVITY

## CREATING DATA CERTAINTY

- Working on a public API program, so that we can create richer integrations, and empower your "citizen developers" to create bespoke connections
- Expanding our "out of the box" HCM integration portfolio, into a wider selection of platforms and deeper solutions with existing partners
- Investigating the role that AI and ML can play in mapping between platforms and validating data

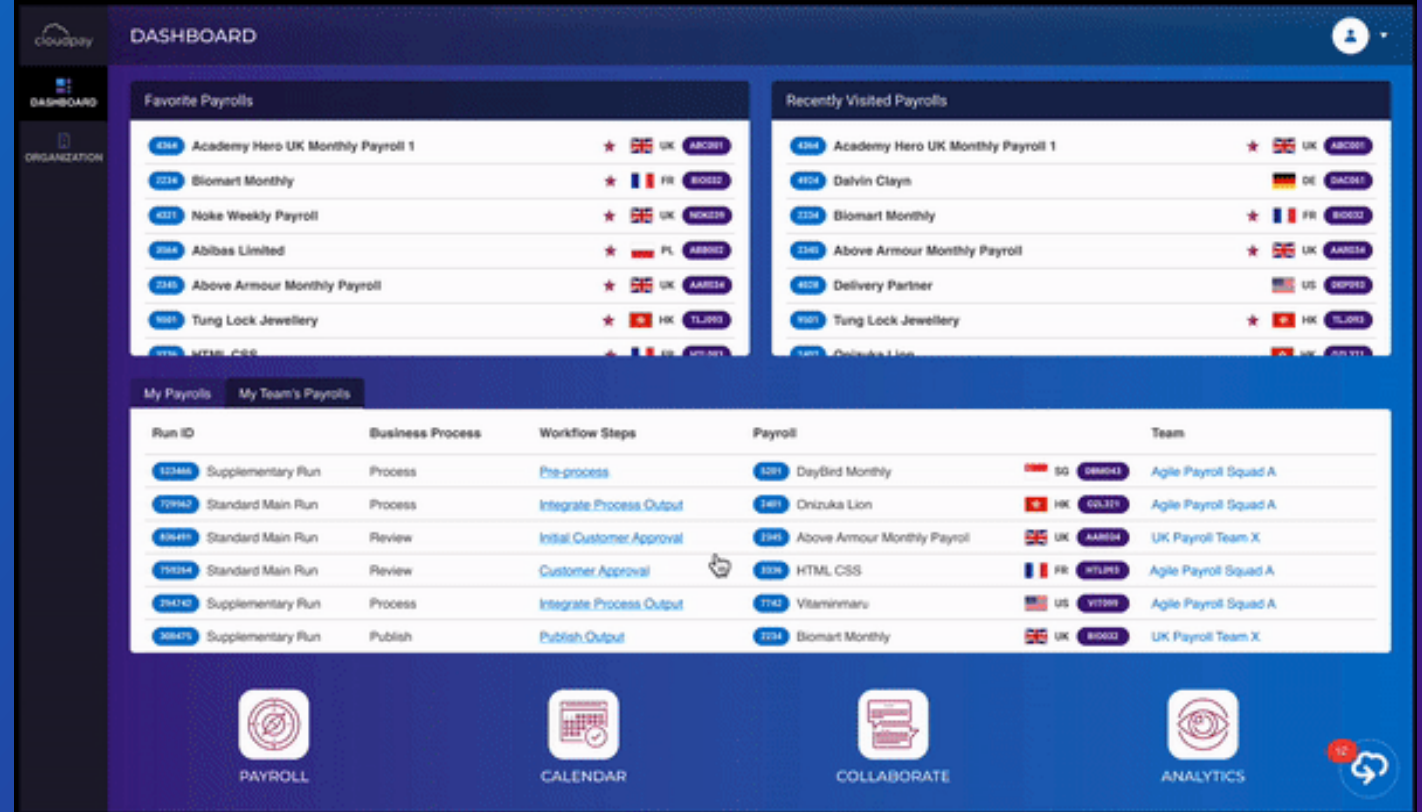
# EXPERTS

REMEMBERING  
WHAT IT'S ALL  
ABOUT

- While technology continues to advance, payroll is still a human activity – we're keen to keep its soul
- What can we do to give your teams a sense of control over their payroll portfolio and to feel like they have the experience of an in-house solution, while keeping the strategic benefits of choosing CloudPay?

# EXPERTS

REMEMBERING  
WHAT IT'S ALL  
ABOUT



We're starting off by evolving our core experience – making it clearer who works on each payroll, what they're responsible for during the payroll journey, and help them engage when it's their turn to participate

Users will be able to jump directly into the current activity in the payroll run to take necessary steps without any delay

## EXPERTS

REMEMBERING  
WHAT IT'S ALL  
ABOUT

"Especially in times of spontaneous absences and everything like this, it would be really helpful to see the task of every single payroll"

"I definitely believe there should be one place for our teams to be able to see everything...I think that will help organize some of our team members, as not everyone is especially organized!"

We've heard you and are investing heavily in building more intuitive interfaces

# EMPLOYEES

A BETTER  
EXPERIENCE FOR  
EVERYONE

- To invest in Payroll, is to invest in your organization's most valuable assets – its people
- We're looking at payroll through the eyes of your employees and through our experience launching CloudPay NOW
  - Earned-Wage Access & Instant Payments recovering some of the anxiety of having to wait for pay day
  - Payslips & Tax Documents putting payroll at the fingertips of employees whenever they need it
  - Wellness content offering a safe space for employees to better educate themselves on financial health (among other topics)

# EMPLOYEES

A BETTER  
EXPERIENCE FOR  
EVERYONE

And we're asking – how can payroll positively impact your business beyond the basics?

We want to hear from you!

- How can payroll help make you stand-out as an employer of choice?
- Where can we better engage employees in the payroll cycle to help drive more clarity and consistent results?
- What opportunities do we have to reimagine the relationship between employees and their pay?



PAYSLIP  
EXPLANATIONS?



TRAVEL EXPENSE  
REIMBURSEMENT?



INTERACTIVE  
COACHING?



E WALLET?



# CREATING THE FUTURE OF PAYROLL WITH YOU:

REMEMBERING THAT YOU AND  
YOUR EMPLOYEES ARE AT THE HEART OF IT ALL  
IN THE MODERN PAY EXPERIENCE

## 1 FAST

Reducing steps without  
compromising on accuracy,  
driving efficiency at every step  
of the process

## 2 FLEXIBLE

Broadening the options to  
integrate and move data  
around, while retaining the  
robustness that payroll  
demands

## 3 CERTAIN

Leveraging smart technologies  
and great user-experiences to  
continually raise the bar of  
payroll excellence